



United Way  
of Brazoria County

SEPTEMBER 12, 2017

## HARVEY RELIEF & RECOVERY RESOURCES GUIDE, 9<sup>th</sup> EDITION

### TABLE OF CONTENTS

TEXAS 2-1-1 HELPLINE ..... 2

BRAZORIA COUNTY EMERGENCY MANAGEMENT ..... 2

HOMELAND PREPAREDNESS ..... 2

UNITED WAY OF BRAZORIA COUNTY ..... 2

  

BRAZORIA COUNTY HURRICANE HARVEY RECOVERY FUND ..... 3

  

SHELTER RESOURCES ..... 4

RELIEF RESOURCES ..... 5

    AMERICAN RED CROSS ..... 5

    DISTASTER RELIEF/RECOVERY COORDINATION ..... 5

    MAGELLAN COUNSELING HOTLINE ..... 5

    TELEDOC SERVICES ..... 5

RECOVERY RESOURCES..... 6

    CRISIS CLEANUP ASSISTANCE ..... 6

    DEBRIS PICK UP ..... 6

    WELL WATER TESTING ..... 7

  

    FEMA ASSISTANCE ..... 8

    TEXAS WORKFORCE COMMISSION ..... 9

    EMERGENCY SUPPLEMENTAL NUTRITION ASSISTANCE ..... 10

    DISASTER SUPPLEMENTAL NUTRITION ASSISTANCE ..... 11

4005 Technology Rd.  
Suite 1020  
Angleton, TX 77515

PO Box 1959  
Angleton, TX 77516

979.849.9402  
1.800.971.6677  
f 979.848.0259

[uwbc.org](http://uwbc.org)

@UWBrazoriaCo





United Way  
of Brazoria County

SEPTEMBER 12, 2017

#### 2-1-1 TEXAS HELPLINE

Dial **2.1.1** from any phone to access a free helpline, 24 hours a day, 7 days a week. A live person will quickly connect you to meaningful resources in the community. Services are available for multiple languages. 2-1-1 Texas also features an interactive website, <http://www.211texas.org/>.

#### BRAZORIA COUNTY DEPT. OF EMERGENCY MANAGEMENT

Information updates follow the US National Weather Service and National Hurricane Center and can be found on Facebook @BCCommunity (<https://www.facebook.com/BCCommunity/>), on Twitter @BrazoriaCounty (<https://twitter.com/BrazoriaCounty>), and on their website (<http://brazoriacountytx.gov/departments/emergency-management>).

**The Brazoria County Emergency Management Harvey Impact Call Center will be open from 8AM-5PM until Friday, SEPT. 15 at 979.864.1064.**

**After Monday, SEPT. 18, residents should call the Emergency Management Office at 979.864.1201.**

#### HOMELAND PREPAREDNESS EMERGENCY VOLUNTEERISM

If interested parties are not already members of the Brazoria County Citizen Corps, they will need to fill out an application. The application can be found directly at [bit.ly/BCCApp](http://bit.ly/BCCApp) or through the Homeland Preparedness website, [www.homelandpreparedness.org](http://www.homelandpreparedness.org).

4005 Technology Rd.  
Suite 1020  
Angleton, TX 77515

PO Box 1959  
Angleton, TX 77516

979.849.9402  
1.800.971.6677  
f 979.848.0259

[uwbc.org](http://uwbc.org)

@UWBrazoriaCo



#### UNITED WAY OF BRAZORIA COUNTY (UWBC)

Information updates follow Brazoria County Dept. of Emergency Management and can be found on Facebook @UWBrazoriaCo (<https://www.facebook.com/uwbrazoriaco/>), on Twitter @UWBrazoriaCo (<https://twitter.com/uwbrazoriaco/>), and on our website under *The Latest* tab (<https://www.uwbc.org/blogs/araiff/>).

**Disaster Recovery Assistance is available.**

**To schedule an appointment to speak with a coordinator, contact the UWBC office at 979.849.9402.**



United Way  
of Brazoria County

SEPTEMBER 12, 2017

## BRAZORIA COUNTY HURRICANE HARVEY RECOVERY FUND

### ***Regarding contributing monetary donations for the Brazoria County Hurricane Harvey Recovery Fund:***

As our friends and neighbors are still in mid-crisis, UWBC understands that the time for recovery will come soon. As of this afternoon, we have gone live with options for individuals to begin donating to the Brazoria County Hurricane Harvey Recovery Fund. These funds will be utilized by the Brazoria County Long-Term Recovery Committee (BCL-TRC) for disaster recovery.

Links to all our Harvey Relief donation options are up on UW Brazoria Co's Facebook, Twitter, and Instagram accounts. Please feel welcome and encouraged to share straight from those outlets.

#### *Instructions for the Text2Give application:*

Text2Give – message **HARVEY2017** to **41444**

Text2Give direct webform - [igfn.us/form/oqVylq](http://igfn.us/form/oqVylq)

#### *Donations are also being accepted through the UWBC website and PayPal:*

Website donations landing page - <https://buff.ly/2xDTGDN>

Website donations direct webform - <https://buff.ly/2xDPbsv>

PayPal Giving direct webform - <https://buff.ly/2gt84rk>

4005 Technology Rd.  
Suite 1020  
Angleton, TX 77515

PO Box 1959  
Angleton, TX 77516

979.849.9402  
1.800.971.6677  
f 979.848.0259

[uwbc.org](http://uwbc.org)

@UWBrazoriaCo



United Way of Brazoria County offers Disaster Recovery Assistance coordination. To schedule a face-to-face meeting with a coordinator, call the UWBC office at **979.849.9402**.



United Way  
of Brazoria County

SEPTEMBER 12, 2017

## SHELTER RESOURCES

### EMERGENCY SHELTER INSTRUCTIONS

#### **Residents seeking shelter should bring:**

- Prescription and emergency medication
- Medical equipment (I.E. oxygen, wheelchairs)
- Eyewear and/or glasses
- Extra clothing
- Pillows, blankets, sleeping bags and/or bedding
- Hygiene supplies and personal care items
- Flashlights with extra batteries
- Baby food, formula, diapers, and wipes
- Snacks and any food or drinks needed for dietary restrictions
- Beach and/or camping chairs
- Official documents, insurance and other important paperwork
- Pets (ONLY in a carrier), pet food and bowls, leashes, and veterinary records
- Entertainment for children

### EMERGENCY SHELTERS

**ANGLETON – Angleton ISD Building – 1900 N. Downing, Angleton, TX**

4005 Technology Rd.  
Suite 1020  
Angleton, TX 77515

PO Box 1959  
Angleton, TX 77516

979.849.9402  
1.800.971.6677  
f 979.848.0259

[uwbc.org](http://uwbc.org)

@UWBrazoriaCo





United Way  
of Brazoria County

SEPTEMBER 12, 2017

## RELIEF RESOURCES

### AMERICAN RED CROSS | GULF COAST REGION

**Immediate Assistance Program:** The American Red Cross Immediate Assistance Program is designed to provide emergency financial assistance in the amount of \$400 to those Texas households in 39 federally-declared counties impacted by Hurricane Harvey. Registration will **open for 30 days** through a bilingual online portal that will enable applicants to self-register.

To register for Immediate Assistance, visit: <https://disasterverification.com/>

**\*Note\* If the Immediate Assistance site is unavailable, try again later.**

**Shelter Locator:** <http://www.redcross.org/get-help/disaster-relief-and-recovery/find-an-open-shelter>

**Toll Free: 1.866.526.8300.** This hotline is available 24 hours a day for shelter, food, clothing, fire, and other emergency needs.

### DISASTER RELIEF/RECOVERY COORDINATION

Assistance with disaster relief and recovery is available by appointment.

**Mondays - Thursdays – 10:00AM-4:00PM**

To schedule an appointment, call United Way of Brazoria County, **979.849.9402**.

4005 Technology Rd.  
Suite 1020  
Angleton, TX 77515

PO Box 1959  
Angleton, TX 77516

979.849.9402  
1.800.971.6677  
f 979.848.0259

[uwbc.org](http://uwbc.org)

@UWBrazoriaCo



### MAGELLAN COUNSELING HOTLINE

Magellan Healthcare has opened a 24-hour crisis line for all residents of Texas. The number to access free, confidential counseling services is **1.800.327.7451**.

### TELADOC SERVICES

Teladoc connects you with 24/7 access to care for many non-emergency illnesses, especially when you cannot get an appointment with your primary care physician. Until further notice, this service extends beyond current eligibility to include any individual experiencing the impacts of Harvey in Texas and Louisiana. To find out more, visit [Teledoc.com/Harvey](http://Teledoc.com/Harvey), or dial, **1.855.220.4585**.

## RECOVERY RESOURCES

### CRISIS CLEANUP ASSISTANCE

If you need assistance specifically with property damage and cleanup, register with Crisis CleanUp by calling **1.844.965.1386**.

Your information will be placed into a database that will allow trusted volunteer groups to choose the jobs they can handle to assist with debris and tree cleanup for residents in need. Registration does not guarantee assistance.

### DEBRIS PICKUP

Debris pickup will be available through the county, only on state or county roads. If you live within city limits, contact your city for removal details.

Residents are instructed to sort debris as pictured below. For questions on debris pickup, call **979.900.3037** or email [debrispickup@brazoria-county.com](mailto:debrispickup@brazoria-county.com).

4005 Technology Rd.  
Suite 1020  
Angleton, TX 77515

PO Box 1959  
Angleton, TX 77516

979.849.9402  
1.800.971.6677  
f 979.848.0259

[uwbc.org](http://uwbc.org)

@UWBrazoriaCo



**Separating Your Debris**  
Debris should be placed curbside, without blocking the roadway or storm drains.

**NO PICKUP ZONE**  
Any debris placed from the sidewalk toward your property will not be picked up.

**DEBRIS SEPARATION**  
Separate debris into the six categories shown below.

**DO NOT STACK OR LEAN**  
Placing debris near or on trees, poles, or other structures makes removal difficult. This includes fire hydrants and meters.

**UNSURE WHERE TO PLACE DEBRIS?**  
If you don't have a sidewalk, ditch, or utility line in front of your house, place debris at the edge of your property before the curb.

**Normal Household Trash**  
Normal household trash and bagged debris of any kind will not be picked up with disaster debris. You should continue to follow your normal garbage removal schedule.

**VEGETATIVE DEBRIS**

- Leaves (do not put in bags)
- Logs
- Plants
- Tree branches

**CONSTRUCTION & DEMOLITION DEBRIS**

- Building materials
- Carpet
- Drywall
- Furniture
- Lumber
- Mattresses
- Plumbing

**APPLIANCES & WHITE GOODS**

- Air conditioners
- Dishwashers
- Freezers
- Refrigerators
- Stoves
- Washers, dryers
- Water heaters

**ELECTRONICS**

- Computers
- Radios
- Stereos
- Televisions
- Other devices with a cord

**HOUSEHOLD HAZARDOUS WASTE**

- Cleaning supplies
- Batteries
- Lawn chemicals
- Oils
- Oil-based paints and stains
- Pesticides

For information visit [www.brazoriacountytx.gov](http://www.brazoriacountytx.gov)



United Way  
of Brazoria County

SEPTEMBER 12, 2017

## RECOVERY RESOURCES CONT.

### WELL WATER TESTING

The Brazoria County Water Lab (BCWL) is waiving the testing fee for Brazoria County residents. Water samples will be tested for coliform and E.coli bacteria. Please reach out to the BCWL for instructions on how to disinfect and properly collect water samples. Residents must provide their address and water must be collected using a sample container provided by the BCWL.

**The Brazoria County Water Lab is located at 409 East Orange St, Angleton, TX, 77515. You may contact them by phone at 979.864.1628.**

4005 Technology Rd.  
Suite 1020  
Angleton, TX 77515

PO Box 1959  
Angleton, TX 77516

979.849.9402  
1.800.971.6677  
f 979.848.0259

[uwbc.org](http://uwbc.org)

@UWBrazoriaCo





United Way  
of Brazoria County

SEPTEMBER 12, 2017

## FEMA DISASTER ASSISTANCE

### Shelter Assistance

FEMA Transitional Shelter Assistance (“TSA”) Program

<https://www.fema.gov/transitional-shelter-assistance>.

**\*Note\* Certain hotels have contracts with FEMA to provide temporary housing. This program closes for those impacted by Harvey on SEP. 26, 2017.**

To find open shelters, [download the Federal Emergency Management Agency \(FEMA\) mobile app](#) (designed for phones and tablets). The FEMA app has disaster safety tips, an interactive emergency kit list, storable emergency meeting locations, and a map with open shelters and open FEMA Disaster Recovery Centers (DRCs).

### FEMA Assistance

The federal declaration, DR-4332, makes available federal aid programs for eligible households (see link for included counties): <https://www.fema.gov/disaster/4332>

Individuals and business owners who sustained losses can begin applying for assistance by registering online at [www.DisasterAssistance.gov](http://www.DisasterAssistance.gov) or by calling 1.800.621.FEMA (3362). Disaster assistance applicants, who have a speech disability or hearing loss and use TTY, should call 1.800.462.7585 directly; for those who use 711 or Video Relay Service (VRS), call 1.800.621.3362.

**\*Note\* The toll-free telephone numbers will operate from 7 a.m. to 10 p.m. (local time) seven days a week until further notice.**

### FEMA Disaster Recovery Center Locator

The Disaster Recovery Center (DRC) Locator allows individuals to search for DRCs nearest to their location. DRC Locator also provides additional information about each DRC, such as hours of operation, services offered, and driving directions to the DRC.

To find the closest DRC, visit: <http://asd.fema.gov/inter/locator/home.htm>

**\*Note\* Brazoria County DRC locations are forthcoming.**

4005 Technology Rd.  
Suite 1020  
Angleton, TX 77515

PO Box 1959  
Angleton, TX 77516

979.849.9402  
1.800.971.6677  
f 979.848.0259

[uwbc.org](http://uwbc.org)

@UWBrazoriaCo







United Way  
of Brazoria County

SEPTEMBER 12, 2017

## TEXAS WORKFORCE COMMISSION

To apply for the Disaster Unemployment Assistance Program, call the Texas Workforce Commission at **1.800.939.6631** or apply online at <https://buff.ly/2x0YINh>. Reference the disaster declaration DR-4332.

**\*Note\* Applications will only be accepted through SEP. 27, 2017.**

Individuals affected by the recent severe storms in the following counties can apply for benefits online through [Unemployment Benefit Services](#) or by calling a TWC Tele-Center Monday through Friday between 8 a.m. and 5 p.m. at 800-939-6631: **Aransas, Bee, Brazoria, Calhoun, Chambers, Fort Bend, Galveston, Goliad, Harris, Jackson, Kleberg, Liberty, Matagorda, Nueces, Refugio, San Patricio, Victoria, and Wharton Counties. Individuals should specify that their applications are related to the damage caused by Hurricane Harvey.**

To receive DUA benefits, all required documentation must be submitted within 21 days from the day the DUA application is filed. Required documentation includes Social Security number, a copy of the most recent federal income tax form or check stubs, or documentation to support that you were working or self-employed when the disaster occurred.

Applicants must mail in or fax all required documentation within 21 days from the date of the DUA application.

### **Send mailed documentation to:**

Texas Workforce Commission, UI Support Services Department  
Attn: DUA, 101 E. 15th St., N. Lamar  
Austin, TX, 78778-0001  
Or fax it to **512-936-3250**.

4005 Technology Rd.  
Suite 1020  
Angleton, TX 77515

PO Box 1959  
Angleton, TX 77516

979.849.9402  
1.800.971.6677  
f 979.848.0259

[uwbc.org](http://uwbc.org)

@UWBrazoriaCo



### **Frequently Asked Questions From Employers:**

<http://www.twc.state.tx.us/news/eft/hurricane-faqs.html>.

These and other employment law-related questions may be directed to the toll-free hotline for employers at **1-800-832-9394**, Monday-Friday, 8:00am-5:00pm.



United Way  
of Brazoria County

SEPTEMBER 12, 2017

## EMERGENCY SUPPLEMENTAL NUTRITION ASSISTANCE

Information updated as of 09/01/2017.

### ***For current recipients of the Supplemental Nutrition Assistance Program (SNAP)***

- On August 31, FNS approved the State's request to issue automatic mass replacements of SNAP benefits as follows to the counties of Angelina, Atascosa, Austin, Bastrop, Bexar, Brazos, Burleson, Caldwell, Cameron, Colorado, Comal, DeWitt, Fayette, Gonzales, Grimes, Guadalupe, Hardin, Jasper, Jefferson, Jim Wells, Karnes, Kerr, Lavaca, Lee, Leon, Live Oak, Madison, Montgomery, Newton, Orange, Polk, Sabine, San Jacinto, Trinity, Tyler, Walker, Waller, Washington, Willacy, and Wilson.
- FNS also approved the State's request to issue automatic mass replacements of SNAP benefits as follows to the counties of Aransas, Bee, Brazoria, Calhoun, Chambers, Fort Bend, Galveston, Goliad, Harris, Jackson, Kleberg, Liberty, Matagorda, Nueces, Refugio, San Patricio, Victoria, and Wharton.

**These replacement benefits will be automatically issued to all regular SNAP households in the affected counties, by means of an automated credit to their Electronic Benefits Transfer (EBT) cards.** Households that have already received replacement benefits based on a signed affidavit of loss must be excluded from the mass replacement process. Furthermore, if a client submits an affidavit after receiving a mass replacement and requests an amount greater than the replacement benefit amount received, the household is only entitled to receive the difference between the requested amount and the amount previously replaced. Replacement benefits cannot exceed the maximum monthly allotment for the household.

- FNS approved the State's request to waive the 10-day reporting requirement for replacement of food purchased with August 2017 SNAP benefits destroyed in Angelina, Aransas, Atascosa, Austin, Bastrop, Bee, Bexar, Brazoria, Brazos, Burleson, Caldwell, Calhoun, Cameron, Chambers, Colorado, Comal, DeWitt, Fayette, Fort Bend, Galveston, Goliad, Gonzales, Grimes, Guadalupe, Hardin, Harris, Jackson, Jasper, Jefferson, Jim Wells, Karnes, Kerr, Kleberg, Lavaca, Lee, Leon, Liberty, Live Oak, Madison, Matagorda, Montgomery, Newton, Nueces, Orange, Polk, Refugio, Sabine, San Jacinto, San Patricio, Trinity, Tyler, Victoria, Walker, Waller, Washington, Wharton, Willacy, and Wilson Counties. **Affected households have until September 30, 2017, to report food losses to their local offices and request replacement benefits.**

4005 Technology Rd.  
Suite 1020  
Angleton, TX 77515

PO Box 1959  
Angleton, TX 77516

979.849.9402  
1.800.971.6677  
f 979.848.0259

[uwbc.org](http://uwbc.org)

@UWBrazoriaCo





United Way  
of Brazoria County

SEPTEMBER 12, 2017

## EMERGENCY/DISASTER SUPPLEMENTAL NUTRITION ASSISTANCE

- FNS approved the State's hot foods' waiver request to allow recipients to purchase hot foods and hot food products prepared for immediate consumption with their benefits at authorized SNAP retailers statewide through **September 30, 2017**. [Texas Hot Foods Notice](#)

### ***Regarding application for the Disaster Supplemental Nutrition Assistance Program (D-SNAP)***

**\*Note\* As of Tuesday, SEP. 12, 2017, D-SNAP application centers have NOT been launched in Brazoria County, TX. The D-SNAP launch date is TBD.**

UWBC is continuing to monitor the activation process of this service and will communicate when it has become fully activated for residents of Brazoria County. To access the most current information on D-SNAP services, dial **2.1.1**, choose your preferred language, and then press 6 to speak with an operator regarding the status of D-SNAP in Brazoria County.

For more information on the D-SNAP program, visit: <https://buff.ly/2wn18li>

4005 Technology Rd.  
Suite 1020  
Angleton, TX 77515

PO Box 1959  
Angleton, TX 77516

979.849.9402  
1.800.971.6677  
f 979.848.0259

[uwbc.org](http://uwbc.org)

@UWBrazoriaCo

